

Carrier Repair Numbers



Transactional SMB Order Support:

- Order Placement / Upgrades: 855.380.9497 or g10930@att.com
- Order Status / Support: 877.511.8979
- Business Customer Care: 800.456.6000
- Maintenance / Service Outages: 800.321.2000



Network Repair: 833.276.2567

Phone Repair: 888.985.8010

Customer Care:

- Billing below \$500: Call 866.468.3472
- Billing \$500-\$2999: Call 888.889.8088
- Billing \$3000+: Call 612.237.1825



Transactional SMB Order Support:

- Customer Service & Support: 800.288.2020
- Repair Line Available: 888.944.0447
- B2B Concierge Team: 844.591.4852



Coax Pre-Installation Issues

- North East: 866.347.7357
- Central: 855.336.6983
- West: 866.971.0339

CARE / Billing / Technical Support (Post OA):

- Coax Support: 800.391.3000
- Fiber Support: 877.741.4141
- BVE Support: 877.731.7401
- Advanced Voice Support: 877.543.3961
- Microsoft Cloud Desk: 855.867.5010, Option 1

Customer Care:

866.272.5777



Customer Care:

866.272.5777



Customer Care:

855.979.0495

Provisioning: orders@hypercorenetworks.com

Support Inquiries: support@hypercorenetworks.com



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Billing Inquiries: billing@hypercorenetworks.com

Enterprise and Wholesale Repair:

- Legacy Level3: 877.453.8353, Option 1,2
- Legacy CenturyLink: 888.678.8080, Option 1,2
- National Services: 800.524.5249

Support tickets can be [opened here](#)



Coax Orders:

- National Biller Coax Escalations: 877.892.4662 (reschedule, technical, billing support)
- Regional Biller Coax Escalations: 800.314.7195 (reschedule, technical, billing support)

Fiber Orders:

- Technical Support: 888.812.2591
- Bright House Network Post Install: 877.470.2023
- Charter Post Install: 866.603.3199
- Time Warner Cable Post Install: 888.812.2591



Business Care Center:

855.313.4111 or businesscare@viasat.com



Customer Care / Billing: 855.940.4969

Repair / Support: 855.796.9249



Customer Care / Support: 866.364.6033

Escalation tickets can be [opened here](#)



US Call Support: 888.898.8733 or 408.687.4120



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Customer Support: 866.978.8260 or support@net2phone.com
Billing Inquiries: 866.978.8260, Option 3 or billing@net2phone.com



Channel Support: 800.659.0208 or support@nextiva.com
Sales Operation Assistance: 480.565.6115 or channelops@nextiva.com



Technical Support / Repairs: 800.595.8110, Option 2



Customer Support: 866.901.0242
Partner Support: 888.287.9199
Repair Tickets can be [opened here](#)



Support: Email support@zoom.us or support tickets can be [opened here](#)
Billing: Email billing@zoom.us



Customer Support: 866.553.1459
Technical / System Issues: Email cases@five9.com



Contact Key Account Manager



Customer Care: 844.743.3044



Repair Tickets can be [opened here](#)



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312.690.4584, Ext 2
Support@perfect-packet.com



RapidScale Support: 866.686.0328

